

# BRISTAN

## Installation Instructions & User Guide

Please leave these instructions  
with the end user

Product Code: CRU TBAS Range (D2)

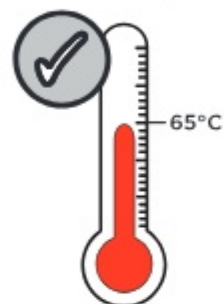
### Specification

**Dynamic Water Pressure**  
Min: 0.5 bar Max: 5.0 bar



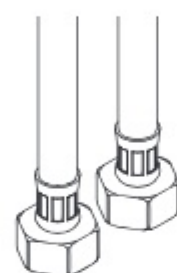
Maximum Static Pressure: 10.0 bar

**Inlet Water Temperature**



Maximum Hot: 65°C

**Inlet Connections**



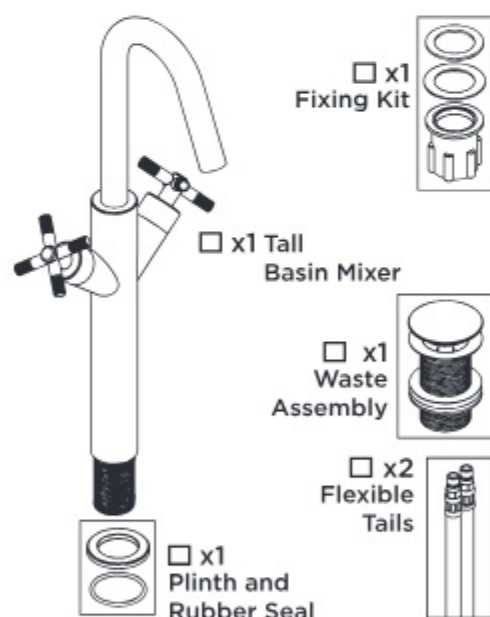
1/2" BSP Flexible Tails

**Outlet**

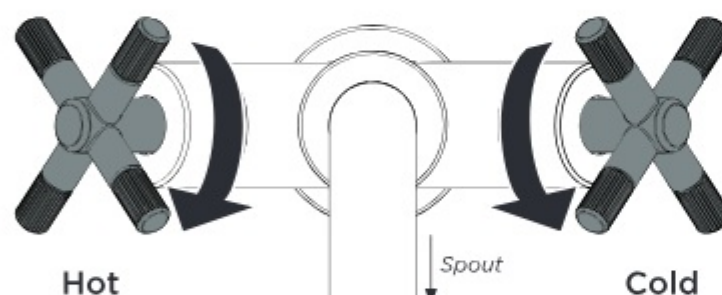


M18.5 5lpm  
Coin-Slot Aerator

### Pack Contents



### Operation



### Tools Required



Cross Head  
Screwdriver



Adjustable  
Spanner



17 mm  
Socket  
Spanner



8 mm  
Hex Key



2 mm  
Hex Key

### Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of The Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and The Water Supply (Water Fittings) (Scotland) Byelaws 2014.

For full Installation Requirements & Notes (IRN) please visit  
[www.wrasapprovals.co.uk/approvals-directory](http://www.wrasapprovals.co.uk/approvals-directory)

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

This product must not be modified in any way as this will invalidate the guarantee.

### Spare Parts



To replace any spare parts  
for your tap, scan  
the QR Code or visit  
[www.bristan.com](http://www.bristan.com) and  
search for your product.



PLEASE NOTE - Taps shown in these instructions are for illustration purposes only.  
Your product can be installed and maintained using these instructions.

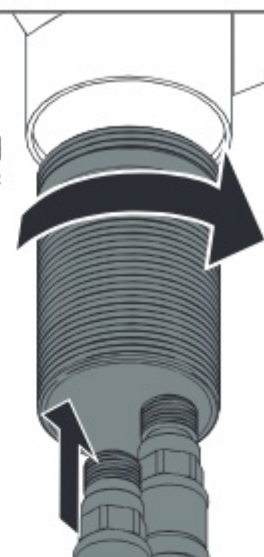
### Installation

1

Screw the threaded  
tail into the base of  
the tap, ensuring  
the thread break is  
at the top.

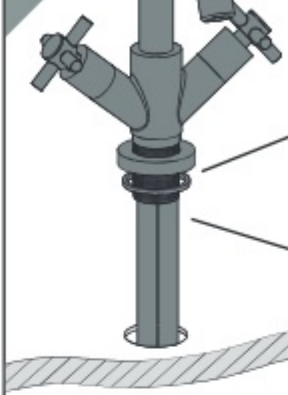
Screw in the flexible  
tails by hand only.

**DO NOT  
OVERTIGHTEN**



2

Thread the tap and  
tails through the  
plinth ensuring the  
rubber seal is in place.

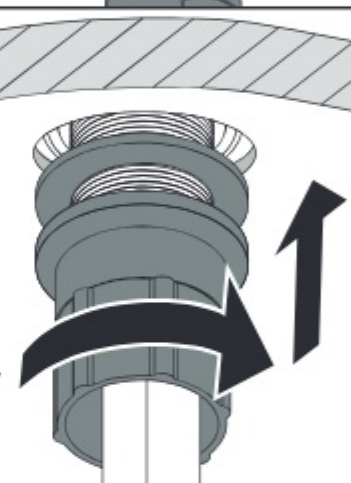


Continue to thread  
through the tap hole.

3

Slide the washer and  
fixing nut up the  
flexible tails and onto  
the exposed thread.

Screw the fixing nut  
upward until it is tightly  
secured against the  
mounting surface.

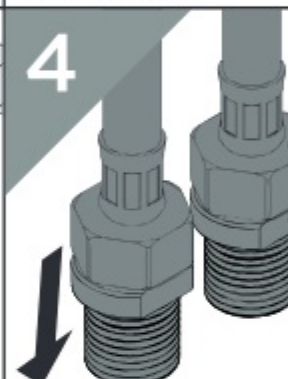


4

Flexible  
Tail

Pipe Adaptor

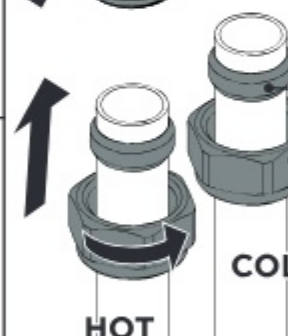
Connect the hot and  
cold water supplies  
to the flexible tails  
and turn until tight.



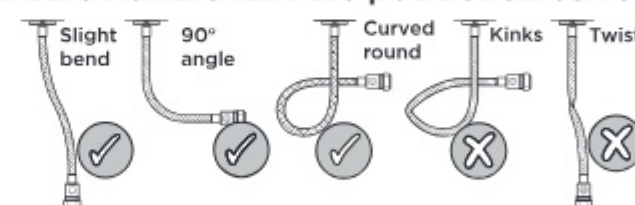
Olive

Nut

Refer to diagram  
below for correct  
flexible tail position.



Ensure flexible tails are positioned correctly.



### General Cleaning

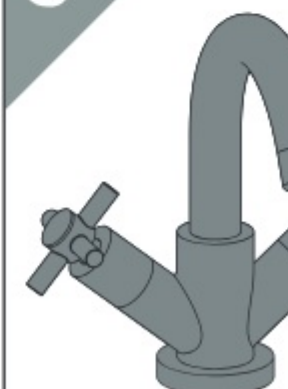
Bristan products are made from premium  
materials, with hand polished, electroplated, PVD  
or EPD finishes.

Your taps or shower should be regularly cleaned  
with warm water, a mild pH-neutral liquid soap, and  
polished with a soft cloth. Any residues from soap,  
toothpaste, shampoos and shower gels can cause  
blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh  
chemicals and may damage the surface finish.  
Avoid using abrasive cloths, scouring pads, scrub  
sponges, steel wool or anything similar.

5

**IMPORTANT**  
Turn on water  
supply for a few  
minutes and check  
all joints and  
connections for  
any leaks.



**Your tap is now ready  
for use.**

## Valve Maintenance - Isolate water supply before starting!

**1** Pry off the indice to the reveal the screw.

Remove the screw and washer to loosen the handle.

**2** Lift off the handle and unscrew the shroud.

**3** Unscrew and remove the valve.

For replacement cartridges, see **SPARE PARTS**.

**4** Reverse steps to replace the cartridge.

## Waste Installation and Operation

**1** Thread the washer onto the waste until it sits tightly under the lip.

Push the waste into the hole until the lip sits flush with the basin.

**2** Slide the second washer along the exposed underside of the waste.

Then tighten the backnut to secure in place.

**3** Push the centre down to close the waste, push again to open.

**Your waste is now ready for use.**

## Spout Seals Replacement

- Isolate water supply before starting!

**1** Remove the grub screw from the rear of the tap and lift out the spout.

**2** Unscrew the spout connector. Take note of spout seal positions, then remove them.

**3** For replacement seals kit, see **SPARE PARTS**. Apply a WRAS approved grease to the new seals kit.

**4** Place the new seals kit onto the spout connector and screw back into tap body. Replace the spout and grub screw.

## Outlet Cleaning

**1** Insert a coin into the slot in the outlet and twist gently to remove.

(Reverse to replace)

**2** Check all loose parts for damage and then soak using a suitable solution to de-scale.

## Troubleshooting

| Symptom                                  | Cause                                                                             | Remedy                                                               |
|------------------------------------------|-----------------------------------------------------------------------------------|----------------------------------------------------------------------|
| Low Flow                                 | Partially closed isolation valve.                                                 | Open isolation valve.                                                |
|                                          | Airlock or partial blockage in the supply pipework.                               | Flush through pipework to ensure removal of debris and any airlocks. |
|                                          | Partial blockage in the outlet                                                    | Remove to Clean and soak in suitable solution.                       |
| No hot water or cycling hot and cold     | Instantaneous water heater cycles on and off as flow rate or pressure is too low. | Increase water flow rate or pressure through system.                 |
| No Flow                                  | Closed isolation valve.                                                           | Open isolation valve.                                                |
|                                          | Mains water supply turned off.                                                    | Turn on mains water supply.                                          |
| Temperatures not corresponding with taps | Inlet pipes have been connected incorrectly                                       | Swap the inlet tails around.                                         |

## Our Guarantee

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.



Your guarantee starts from the purchase of your product, but you can still benefit from registering it for easier identification in the unlikely event of a manufacturing fault, please visit [www.bristan.com/register](http://www.bristan.com/register)

For any other queries, please call Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit [www.bristan.com/service-centre/guarantees](http://www.bristan.com/service-centre/guarantees)

## Contact Us

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